

SAMSUNG GT-E3210 — Quick Start Guide



The Key Pad Explained

As you can see the Samsung GT-E3210 Classic Phone has quite a simple layout



The soft keys are the two top keys with the white lines on them.



These keys relate to the words on the screen directly above them.

The center of the large black key is a “confirmation” key. For example when you are in the menu highlight the option you want and press the center of the button to enter the appropriate menu.



If pressed and held the center key will also enter the “Samsung” Apps section, this will contain chargeable content.

The outside of the large center key can also be used to scroll through menu's

The buttons on the left and right of the direction key are the accept/make call and power/ end call keys



The handset key on the left hand side is the accept call / make call key and the handset/power key on the right hand side can be used to end or reject calls as well as turning the phone on and off.

In addition to the above the right hand handset/power key can also be used to return you to the main phone screen if you find you are lost in the phone's menus.

Finally the numeric keypad.



The 0 Key is used to gain a + sign which is very important for dialing. You can access the + by pressing and holding on the key until a + appears on the screen of the phone. It is also the key you need to use to enter spaces in text messages.

Pressing and holding the # will activate or deactivate the silent profile.

The * Key can be used to Lock or unlock your key pad, it is also the key you need to press to access the full Symbol/ punctuation menu when creating a text message.

All of the keys on this phone are activated by pressing the number / symbol and not the recessed separator line.

Screen Illumination

Usually the screen illumination or “Backlight” is set to 10 seconds, this is to help extend your battery life but can be intrusive when attempting to set up the phone.

To change the length of time the screen remains lit you need to go into the following options;

Press MENU > Scroll to Settings  > Press SELECT > Scroll to Display > Press SELECT > Scroll to Backlight > Press SELECT

You will now have the option to choose the length of time the phone takes to turn off the backlight. Simply scroll to the appropriate option and press SAVE.

Lock the keypad

To lock the key pad on the phone press and hold the * key.

If the keypad is locked the when you press any keys the phone will display the following message on the screen “Keypad is locked. Long press the * key”

To unlock the key pad on the phone simply press and hold the * key.

This phone has an automatic keypad lock function which we recommend that you activate to prevent costly accidental calls.

To automatically lock the keypad after a specified period of inactivity press Press MENU > Scroll to settings  > Press SELECT > Scroll to Phone > Press SELECT > Scroll to Keypad auto-lock > Press SELECT > Scroll to on > Press SAVE

The automatic key pad lock will take effect when the screen light switches off.

Set the Date and Time

To change / Set the Date and Time on your Samsung GT-E3210 handset you will need to;

Press MENU > Scroll to settings  > Press SELECT > Scroll to Time and date > Press SELECT > scroll down filling in the sections which are available in the following order;

- Home Zone (*press CHANGE and you will be able to choose the time zone you are currently in*)
- Time
- Date
- Time Format (*Press CHANGE and the phone will automatically switch between 24 and 12 hour clock*)
- Date Format (*Press CHANGE and the phone will automatically switch between DD/MM/YYYY or YYYY/MM/DD*)

Please note that this phone will not automatically update the time when you travel, you will need to do this manually.

Change the language back to English

The phone you receive will be set to English as standard, should you accidentally change the language you can follow the instructions below to change the phone back into English.

Press  > Scroll to the picture of the Cog  press  > press the 4 key, then press the 2 key.

You will now be in the language list where you should scroll to “English” and then press  your phone should now be set to English.

NB Automatic which is the first in the list should also work instead of English as long as the SIM card is correctly installed within the phone.

Enter phone numbers into the phone

There are 2 ways to do this;

From the main screen type in the Telephone number (don't forget to include the + and the appropriate country code for example +12127855800) > press the soft key under the word options > scroll to Add to Contacts > Press SELECT > Highlight Create Contact > Press SELECT

You will now have the option to choose the type of contact, Mobile (cell number) Telephone / landline number, fax or etc / other, highlight your preferred type and press SELECT.

Now you can assign a name to your contact using your keypad. When you are happy with the name press SAVE. The phone will then state "Saved" and return you to the screen with the typed number in it, tap the handset/power key on the right to return to the main screen.

Or

Enter the contacts menu, either from the main screen soft key or by going into the menu and scrolling to phone  then press SELECT.

Once in the contacts menu, Press CREATE enter the details and once you are happy with the details press SELECT

If you are experiencing difficulties entering the name into the contact field, for example the keys are not reacting as expected, you will need to change the way that the phone is currently set to input the text. This can be done while in the name field by pressing the soft key under the word "options" scrolling to the menu heading "writing options" pressing SELECT and then pressing SELECT again on "Input Method". Scroll down and highlight option number 4 "Abc", you should now be able to enter the text as expected (e.g. to gain an o you would need to press the 6 key three times)

Delete Entries from the phone

Press Select > scroll to Phone > Press Select > scroll and highlight desired name > Press Options > Scroll down to delete > Press Select.

If you would like to delete all of your contacts Press Select > scroll to Phone > Press Select > scroll and highlight any name > Press Options > Scroll down to delete multiple > Press Select > Highlight Select all and press  > Press Options > Highlight Delete and then Press Select.

Change the Ring tones

To change the ring tones on your phone please follow the instructions below:

Press Menu – Scroll to the picture of the Cog  press Select > Scroll to "Sound Profiles", Press Select > - scroll and highlight the profile name i.e. normal & press options and then edit – you will then have access to the ringtone and alert settings which you can change.

Silent and Vibrate alert functions

Phone does have vibrate alert which can be activated through the Sound Profiles menu, you can choose to have the phone "Vibrate" or "Mute".

To set Silent Alert press down on the # key for a few seconds.

Master Reset

Master reset gives you two options either to restore settings only which restores phone to default or restore all which restores all the settings and deletes personal information inc contacts and pictures.

You can find the Reset options via the Settings  menu > scroll to Reset > Press SELECT.

Once in the Reset menu you will be able to choose which options you reset.

If you have not already picked a password you will be asked to "Enter a new Password" before resetting the phone. If you already have a password you will be asked to enter "Phone Password".

This password is user defined and cannot be reset if forgotten.

Force a network search

Should you have issues finding a local network to connect to or you are having serious problems using the network you are currently connected to you may want to perform a "Forced Network Search"

Please note that this should not need to be common practice and your phone should automatically connect to the strongest available network - this is only a suggestion to help you find another network.

Press SELECT > Scroll to settings  > Press SELECT > scroll to Network Selection> Press SELECT > Scroll to manual > press SELECT.

The phone will now search for networks that are available within the area > Once networks are displays go through each one to find the strongest connection > Press SAVE > Network is now registered

Please remember to go back through this process and revert the phone back to "Automatic" network selection before you leave the country you are in.

Set the SIM PIN

The SIM PIN can be used to secure your phone - once this has been activated you will not be able to turn your phone on without inputting the SIM PIN.

To change the SIM PIN from the standard 5555 you will need to switch the SIM PIN on first.

Press SELECT > Scroll to settings  > Press SELECT > scroll to Security > Scroll to PIN Lock > Press SELECT > Highlight On > Press SELECT

You will be asked to enter your PIN > Enter PIN > Press SELECT

You will now be back in the Security Menu and will be able to change the PIN, stay within this menu and scroll to Change PIN > Press SELECT > Enter your current PIN > Press SELECT > Enter new PIN > Press SELECT > Enter new PIN again > Press SELECT – your PIN will now be changed.

NB. The SIM Lock is not associated with the SIM PIN, all this option does is require a PIN to be entered if a new SIM Card is put into the phone.

Predictive and normal text input

Occasionally there are issues when attempting to enter text into the phones as the phone will "guess" what you want to write. This is known as predictive text.

Predictive Text allows common words to be entered by a single key press for each letter, as opposed to the multiple key press approach. The intent is to simplify the writing of text messages, however we often find that the opposite is the case.

To change the way text is input you will need to be creating a text message.

Press SELECT > scroll to messaging  > Press SELECT > highlight create message > Press SELECT > using the large center key, press down once to be in the body of a blank message > Press the top left hand key under the word "options" > Scroll to "Writing Options" Press SELECT > Scroll to Input Method > Press SELECT

The top option on the mini menu that appears will either say "Predictive Text on" or Predictive Text Off" (the full sentence is too long to show on the main screen so it will scroll through the words) to switch between the 2 menu options simply press select when this menu option is highlighted.

You should now be able to enter the text as expected (e.g. to gain an o you would need to press the 6 key three times

Problems sending text messages

If you receive the message "Error" when attempting to send a text it is likely that you have accidentally changed the Message Center Number stored within your phone.

All text (SMS) messages are sent to this number before they are sent onto the appropriate party.

The Message Centre Number is stored in:

Menu > MESSAGES  > Press SELECT > Scroll to Settings > Press SELECT > Scroll to text messages > Press SELECT > scroll to Service Center

The number should be displayed in your phone as +447802000332.

If the number is not as shown you should delete the number currently stored and replace it with +447802000332 by pressing change and then clearing the number currently stored and then typing in the correct number.

Sent messages will appear in your Sentbox and not your Outbox.

Problems receiving text messages

Your Mobal phone is capable of receiving text messages, the problem usually lies with the sender of the message, particularly if the sender of the text message is using a non GSM phone.

We would recommend that you have the people texting to you contact their domestic provider and ask where the sending of the message is going wrong, they should explain that they are able to receive texts from you, but they are unable to reply to you.

Please remember that texting is not guaranteed and we recommend that in the case of emergency you always call rather than text, as even successful texts can be delayed for up to 72 hours!

Delete Text Messages

Press SELECT> scroll to messages  > Press SELECT > Scroll to Inbox > Press SELECT > scroll to text to be deleted & highlight > press options > scroll to delete > Press SELECT

If deleting all messages ;

Press SELECT> scroll to messages  > Press SELECT > Scroll to Inbox > Press SELECT > scroll to any text > press options > scroll to delete multiple > Press SELECT > Scroll to All > Press SELECT.